



Volunteer Case Study (Oct 2023)

Name:	Isobel Petrie
Month/Year Joined:	Centre: March 2015 Shop: December 2018
Location:	Centre / Galashiels / Hawick / Duns / Kelso

Why did you want to volunteer with Borders Pet Rescue?

Time on my hands after retiring. Firstly, I wanted to help at the rescue centre working with the cats then when there was a shortage of staff at the Galashiels shop I did a few trial days and have been going ever since. As I am on my own I was also looking for company and meeting new people/friends.

What do you do when volunteering at your chosen shop/ Centre?

At the centre I clem out the cats and chat to them. I greatly enjoy winning over a cat and getting purrawurras! I also help pot up the planters with flowers and plants.

At the Gala shop I sort donations, wash bric-a-brac, steam the clothes, label and price items, mend/sew buttons and chat. Put items out in the shop and meet customers and help other volunteers.

What skills have you developed/ learnt during your time volunteering?

At the centre-cat care, interest in the centre and the staff, learned about fostering and rehoming.

At the shop-I have never been involved with anything like this before so learnt a lot about brands, steaming, sorting, recycling etc. etc. I never, never realised just how much goes on "behind the scenes" in a charity shop.

What's your favourite part volunteering for Borders Pet Rescue?

CATS PURRAWURRAS.(and coffee with fellow volunteer with whom I have made a good friend, Janet)

At the shop-wonderful team: Lovely, caring, friendly staff. I feel privileged to be welcomed and be a part of the team. Thank you.

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Many thanks for taking the time to complete this case study, please confirm that you would be happy for us to use this information on the Borders Pet Rescue website to highlight and celebrate what our volunteers mean to us by ticking this box