



Volunteer Case Study (Oct 2023)

Name:	Eddie Gormley
Month/Year Joined:	Nov 2003
Location:	Centre / Galashiels / Hawick / Duns / Kelso

Why did you want to volunteer with Borders Pet Rescue?

I started volunteering during split shifts at my work. I wanted to help the animals and meet people.

What do you do when volunteering at your chosen shop/ Centre?

I have many tasks that I do in the shop. You can usually find me on the till greeting customers and helping with their questions. I check that all electricals are working before being PAT tested. If any donations need to be built or fixed I do that too. I check records, CDs and DVDs for condition and to make sure they are all present and correct. Check and put batteries in toys, clocks, watches etc. I check and tune any guitars and musical instruments that come in. Most importantly, I give our doggy customers a dog treat.

What skills have you developed/ learnt during your time volunteering?

I have developed great customer skills and get on with all the staff and volunteers at the shop.

What's your favourite part volunteering for Borders Pet Rescue?

I love to help the customers as much as I can. I love being part of the team at Galashiels.



Many thanks for taking the time to complete this case study, please confirm that you would be happy for us to use this information on the Borders Pet Rescue website to highlight and celebrate what our volunteers mean to us by ticking this box